

M. M. W. W.

Dr Mohd Nasri Awang Besar M.D (UKM), MMEd(UKM), PhD (UK) Objective Structured Clinical Examination (OSCE) and Standardize Patient (SP) Training Workshop Psychiatry Postgraduate Program 25th May 2022

Content

of Medicine, UKMMC



Introduction to OSCE

Enhancing reliability and validity in OSCE 2 -----



Introduction to OSCE

e. UKMMC



OSCE: Definition

Founder: Harden and Gleeson (1979)

2005).



The OSCE is defined as "an approach to the assessment of clinical competence in which the components of competence are assessed in a well planned or structured way with attention being paid to objectivity" (Harden 1988, p. 19)

It typically consists of a circuit or series of short assessment tasks (stations), each of which is assessed by an examiner using a predetermined, objective marking scheme (Bartfay et al 2004; Major 2005; Ward & Barratt

Structured OSCE



Objective and standardized **OSCE**



Description/guidance

Standardize answer

Type of **clinical** skills can be tested in OSCE



Table 5.1The use of an OSCE to assess the 12 learning outcomesdescribed in the three-circle model (Harden et al. 2003)

| Learning outcome | References to the OSCE | % |
|--|------------------------|-----|
| Clinical Skills | 381 | 54 |
| Practical Procedures | 95 | 13 |
| Patient Investigation | 107 | 15 |
| Patient Management | 152 | 22 |
| Health Promotion and Disease Prevention | 43 | 6 |
| Communication | 275 | 39 |
| Information Handling | 31 | 4 |
| Understanding of Basic and Clinical Sciences | 56 | 8 |
| Attitudes and Ethics | 72 | 10 |
| Decision Making/Clinical Reasoning | 102 | 14 |
| Role of the Doctor | 2 | 0.3 |
| Personal Development | 7 | 1 |

Type of stations



Linked stations (couplet station)



Unmanned OSCE

- Non-interactive station
- Written station
- Question station
- Post encounter probe
- Similar to data interpretation

Unmanned OSCE: materials

- Lab results
- Imaging
- Clinical pictures
- Instrument

Unmanned OSCE: Example

- Related to patient care and management
- Prescription writing
- Judgment
- Health promotion
- Death certification
- Decision making
- Ethics and medico legal

Table 5.1The use of an OSCE to assess the 12 learning outcomesdescribed in the three-circle model (Harden et al. 2003)

| Learning outcome | References to the OSCE | % |
|--|------------------------|-----|
| Clinical Skills | 381 | 54 |
| Practical Procedures | 95 | 13 |
| Patient Investigation | 107 | 15 |
| Patient Management | 152 | 22 |
| Health Promotion and Disease Prevention | 43 | 6 |
| Communication | 275 | 39 |
| Information Handling | 31 | 4 |
| Understanding of Basic and Clinical Sciences | 56 | 8 |
| Attitudes and Ethics | 72 | 10 |
| Decision Making/Clinical Reasoning | 102 | 14 |
| Role of the Doctor | 2 | 0.3 |
| Personal Development | 7 | 1 |

How to justify?



Issue in OSCE: I can't penalize the candidate

- Making up sign
- Over investigation
- Over management
- Disrespectful
- Ethical or legal concern
- Causing patient to be in pain
- Missing crucial steps
- Wrong steps
- Too harsh/ pain/ uneasy/rude
- Forgetting to remove the instrument

I can't penalize the student: What can we do?

- Award appropriate weightage that may effect the final score (p/e +finding)
- Choose appropriate rating that may effect the final score (p/e +finding)

Penalize in OSCE: Prof Richard Fuller (Leeds)

- "I would contrast this with real life we cause patients pain on a regular basis. I would more focus on whether unintentional and how candidates recognise and respond to it"
- "This contrasts with someone showing general rough handling of patients (but not causing pain) and not being penalised"

More strict: Depend on faculty policies

Criteria Marking

- Award zero mark or borderline fail marks for:
 - Whole performance
 - Domain (P/E or Finding)
 - Sub-domain (Inspection, palpation, percussion, auscultation)
 - Items- (Special examination: Examination of the liver)

Reliability and validity in OSCE

Reliability in OSCE

- Reliability refers to the precision of measurement or the <u>reproducibility</u> of the scores obtained with the examination
- 'CONSISTENCY' of assessment result.

How to improve reliability?



"... reliability is a matter of careful sampling. It relies on a sufficiently large sample through all possible sources of error, for example, items, examiners, and test occasions. **But reliability is not the whole story. Reliability is** necessary, but not sufficient, for valid inferences ."

(Schurwith and Ces Van Der Vleuten 2019)

Relationship between reliability and validity

• "...reliability and other test metrics then become part of validity evidence. (Boursicot 2020)

- Any threats to the reliability of the test are also threats to its validity (Shiken 2000)
- Unreliable test cannot be valid (Wass et al 2001)

Validity in OSCE

- Validity: Constant, accuracy
- It measure what it is supposed to be measuring
- Is the extent to which the scores actually represent the variable they are intended to

Assessment process to enhance reliability and validity



| Written test | Performance examination | Ratings of clinical performance |
|--|---|--|
| Construct under-representation (CU) | | |
| Too few items to sample domain adequately Biased/unrepresentative sample | Too few cases/OSCEs for generalisability Unstandardised patient | Too few observations of clinical behaviour Too few independent raters |
| of domain | raters | |
| Mismatch of sample to domain Low score reliability | Unrepresentative cases Low reliability of ratings | Incomplete observations Low reliability of ratings/ low generalisability |
| Construct-irrelevant variance (CIV) | | |
| Flawed item formats | Flawed cases/checklists/ rating scales | Inappropriate rating items |
| Biased items (DIF) | DIF for SP cases/rater bias | Rater bias |
| Reading level of items inappropriate | SP use of inappropriate jargon | Systematic rater error: halo, severity, leniency, central tendency |
| Items too easy/too hard/ non-discriminating | Case difficulty inappropriate (too easy/too hard) | Inadequate sample of student behaviours |
| Cheating/insecure items | Bluffing of SPs | Bluffing of raters |
| Indefensible passing score methods | Indefensible passing score methods | Indefensible passing score methods |
| Teaching to the test | Poorly trained SPs | Poorly trained raters |

Downing & Haladyna 2004

Downing & Haladyna (2004) Validity threats.

ing interference with proposed interpretations of assessment data. Medical Education 38:327-333

Examiner

In most studies, the variance of raters is the largest variance component, typically in the 80-90% range.

(Downing, 2005)

Examiner and validity



Downing &

Haladyna 2004

Inter-rater reliability

Inter-rater reliability is a specific aspect of reliability referring to the degree of measurement error due to bias caused by different raters or observers rating the same person or object (Kottner and Dassen 2008)



Shared undergraduate clinical assessments should not rely on scoring systems and standard setting which fail to take into account other differences between schools. Examiner behaviour and training and other local factors are important contributors to variations in scores between schools".

(Chesser et al, 2009)

Systematic rater errors



Iramaneerat and Yudkowsky (2007)

Process of OSCE- to enhance reliability and validity



Examiner calibration

Aims:

To parallel the level of expectation based on candidate's performance

To standardize/ set ground rule for specific case

To discuss or improve on items in the checklist

To discuss on other 'difficulties" based on the experienced as examiner

For new examiner:

To inform about OSCE process

To highlight principle of OSCE-do and don't

To train on how to use rating scales

| No. | Expected Answers/Action/ Items | Not Done | Below Expectation | | Meets Expectation | | | | Above n Expectation | | Weightage of items | (Calculation) $\frac{Score}{Total \ Score} \times weightige \ of items$ | Sub Total | | |
|--------------------------|---|-------------|-------------------|---|----------------------|---|---|---|------------------------|----|-----------------------|--|--------------|--|--|
| 1 | Explore the history of chest pain: site, onset, characteristic, radiation, associating factors, timing, exacerbating & relieving factors and severity specifically looking for cardiac symptoms | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 3 | | |
| 2 | Explore associating factors, SOB, palpitations, ankle oedema | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 2 | | |
| 3 | Exclude other possible causes: lung, anaemia, anxiety, HF | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | | |
| 4 | Risk factors for IHD: T2DM, HPT, Cholesterol, Smoking, Premature IHD FH | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 3 | | |
| 5 | Explore family history, social history, medication history and allergies | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 2 | | |
| 6 | Share with patient the possible diagnosis e.g., stable angina | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 2 | | |
| 7 | Communication skills performance: demonstrate empathy, listen to patient cues. | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 2 | | |
| Total weightage of items | | | | | | | | | | 15 | New overall score | /15 | | | |

To parallel the level of expectation based on candidate's performance

Type of **clinical** skills can be tested in OSCE


OSCE history taking

| | ACTIVITIES | PERFORMANCE |
|------|--|-------------|
| INTE | | |
| 1. | Engage patient - Introduction - Build rapport - Patient's background i.e. age, occupation, marital status | ABCDE |
| ELIC | ITING SYMPTOMS | |
| 2. | Eliciting key depressive symptoms (at least one symptom) - persistent depressed mood - loss of interest or pleasure - Anhedonia | ABCDE |
| 3. | Eliciting other depressive symptoms (At least 3 symptoms) - insomnia or hypersomnia - loss or increase of appetite - loss of weight or weight gain - fatigue - worthlessness - diminished ability to concentrate - psychomotor retardation or agitation | ABCDE |

| | - previous attempt - If not present - life-time suicidal ideation and behavior | Point to conside 1: Domain/ section Introduction Eliciting symptoms Diagnosis/ Clinica Interview twchniqu | s I reasoning |
|------|---|--|------------------|
| 8. | Eliciting other important features - duration - significant impairment in function | ABCDE | |
| 9. | Eliciting other important history - To exclude medical condition - To exclude substances abuse - Family history of depression or mood disorder | A B C D E | |
| DIAG | NOSIS | | |
| 10. | State one provisional diagnosis | A C E | |
| 11. | State two differential diagnosis | A C E | |
| 12. | Give four reasons for your provisional diagnosis: - Symptomatology - Duration - Functioning - Exclusion | ABCDE | |
| INTE | RVIEW TECHNIQUE | | |
| 13. | Employ proper balance of open & close-ended questions | ABCDE | |
| 14. | Ask questions systematically | ABCDE | |
| 15. | Attentive listening - Non-confrontational - Non-judgmental - Empathy - Well organized - Fluent - Speaks clearly - No prompting | ABCDE | |
| | - Competent | | |

| CUMMENDY FOR FYAMINEDC | | ha alali d | | | | | | | | |
|---|-------|--------------------------|---|----------------------------------|------------------|------|-------------|--------|------|----------------|
| | | | I. Checklist on candidate's overall performance (Please circle) | | | | | | | |
| History of Presenting Illness: | A = V | ery Good 1 | B = Good 0.75 | C = Acceptable 0.5 | D = Poor 0.25 | | E = No 0 | t done | | |
| | | | ACTI | VITIES | | | PE | RFOR | MANO | E |
| 40 year old female | | | | | | | | | | |
| Has been having neck lump progressively increasing in the last 6 months | | RY TAKI | NG | | (7 | 70%) | | | | |
| Now roughly the size of a marble | 1. | Engage pa | atient | | | | | | | |
| Swelling firm and hard in consistency | | | iate introduction e and role) | | | Α | В | С | D | E (2%) |
| Swelling not painful | | -Build rap | | | | | | | | |
| No other neck swelling identified | 2. | | | | | | | | | |
| Mati | | | es reason for com | ing to the Surgical Ou | tpatient | | | | | |
| Malignancy symptoms | | Clinic | | | | A | | с | | E (2%) |
| Associated with mild discomfort when swallowing | | | | erior neck swelling an | d | A | - | c | - | E (270) |
| And hoarseness of voice No stridor | | weight los | 55 | | | | _ | - | _ | |
| Weight loss | | - Duration | n of neck swelling | z – for 6 months | | A | в | С | D | <u>E (</u> 6%) |
| Poor appetite | | - Size of r | neck swelling – m | | | | | | | |
| No fever | | - firm swe - visible- | | | | | | | | |
| NO IEVEI | | | neck swelling | | | | | | | |
| Hyper/hypothyroidism symptoms | | | | | | | | | | |
| No tremor | 3. | Matignan | or coloto d or octio | | | | - | ~ | - | |
| No palpitation | | Mangnan | cy related questio | ns | | Α | В | С | D | E (15%) |
| No sweating or cold intolerance | | | rlying skin change v in swallowing - | es – no -discomfort on swallo | wing | | | | | |
| No weight gain | | - difficult | y in breathing - n | | wing | | | | | |
| No loss of hair | | | eathing – no ess of voice – no | | | | | | | |
| No change in bowel habit | | - weight l | loss – yes | | | | | | | |
| No SOB | | | no change r lumps and bum | ps - no | | | | | | |
| No back pain | I | | | | | | | | | |
| | | | | | | | | | | |
| Past medical history: | | | | | | | | | | |
| nil | | | | | | | | | | |
| | | | | | | | | | | |
| Past surgical history: | | | | | | | | | | |
| nil | | | | | | | | | | |
| | | | | | | | | | | |
| Allergies: | | | | | | | | | | |
| Nil | | | | | | | | | | |
| 0.111.4 | | | | | | | | | | |
| Social history: | | | | | | | | | | |
| Owns restaurant | | | | | | | | | | |
| Married & blessed with 2 children age 12, 10 girls, | | | | | | | | | | |
| Non smoker, teetotal | | | | | | | | | | |
| Family History | | | | | | | | | | |
| Mum passed away at age 65 with thyroid cancer | | | | | | | | | | |
| Elder Sister diagnosed at 45 with thyroid cancer | | | | | | | | | | |
| Liou onter ougnosed at 15 with arytold called | | | | | | | | | | |
| | | | | | | | | | | |

OSCE history taking

| 4. | Symptoms of hyperthyroidism: | | | | | |
|----|--|---|---|---|---|---------|
| | | A | В | С | D | E (20%) |
| | Palpitation: | | | | | |
| | -present - no | | | | | |
| | - associated chest pain: no | | | | | |
| | -associated SOB: no | | | | | |
| | Easily irritated: no | | | | | |
| | Feels extremely hot: no | | | | | |
| | Tremors: no | | | | | |
| | Irregular periods: no | | | | | |
| | GIT symptoms: no | | | | | |
| | Hyperhidrosis- no | | | | | |
| | Sleep disturbance – no | | | | | |
| | Symptoms of hypothyroidism: | | | | | |
| | -weight loss | | | | | |
| | -lethargy | | | | | |
| | -constipation | | | | | |
| | -depression | | | | | |
| | | | | | | |
| 5. | PMH | | | | | |
| | - Nil | A | В | С | D | E (2%) |
| | PSH | | | | | |
| | – nil | | | | | |
| 6. | | | | | | |
| | Family History: | | _ | | _ | |
| | -mum had thyroid cancer and passed at age 65 | A | | С | | E (5%) |
| | - sister has thyroid cancer diagnosed at 45 | | | | | |
| 7. | | | | | | |
| | Drug History: | A | | С | | E (1%) |
| | -No known drug allergy | A | - | C | - | E (170) |
| | | | | | | |
| | | | | | | |
| 8. | Establishes social history | | | c | - | E (10/) |
| | -alcohol - no | A | | С | | E (1%) |
| | smoking no | A | | С | | E (1%) |
| | shokingno | | | | | |
| 1. | Systematic approach | Α | В | С | D | E (5%) |
| 2. | Attentive listening | | | | | |
| | Elicits patient's concerns and responds | | | | | |
| | sensitively | A | В | С | D | E (10%) |
| | Non-confrontational | | | | | ~~~ / |
| | Non-judgmental | | | | | |
| | Fluent | | | | | |
| | Speaks clearly | | | | | |
| | No prompting | | | | | |
| | The prompting | | | | | G |

OSCE assessment using SP



Common flaws for OSCE using SP

COMMON FLAWS1: Workload of SP



HOW TO OVERCOME? Rigorous SP training

COMMON FLAWS 2: The necessity of SP Dialogue



HOW TO OVERCOME? SP Dialogue

COMMON FLAWS 3: Congruent between the script and checklist items



HOW TO OVERCOME? Modification of the script and/or the checklist items during Role play

COMMON FLAWS 4: SP rotation



HOW TO OVERCOME? Reserved SP

Q & A session.....



Thank you

Construction of OSCE

Dr Mohd Nasri Awang Besar M.D (UKM), MMEd(UKM), PhD (UK) Objective Structured Clinical Examination (OSCE) & Standardize Patient (SP) Training Workshop Psychiatry Postgraduate Program 25th May 2022

66





Outcomes



Able to design OSCE examination

Able to construct OSCE station

Able to construct OSCE marking form

Enhancing reliability and validity in OSCE

2



Objective: Participants able to make decision based on the question

| Question 1 | How long is the OSCE station duration? |
|------------|---|
| Question 2 | How many OSCE (manned and unmanned) station? |
| Question 3 | Is there a link (unmanned) station? |
| Question 4 | How long is the rest duration in between OSCE station? |
| Question 5 | How many examiners for each station? |
| Question 6 | Any second examiner for Global Rating? |
| Question 7 | • Which are the most suitable range of rating scale and rating description? |
| Question 8 | Which are the most suitable rating scale; number of grades? |



Reliability





Content validity: Blueprinting Construct Validity: Construct irrelevant variance (CIV) Construct Underrepresenta tion (CU)

Face validity

UNIVERSITI KEBANGSAAN MALAYSIA National University of Malaysia

66

| Written test | Performance examination | Ratings of clinical performance | | |
|---|---|--|--|--|
| Construct under-representation (CU) | | | | |
| Too few items to sample domain adequately Biased/unrepresentative sample of domain | Too few cases/OSCEs for generalisability Unstandardised patient raters | Too few observations of clinical behaviour Too few independent raters | | |
| Mismatch of sample to domain Low score reliability | Unrepresentative cases Low reliability of ratings | Incomplete observations Low reliability of ratings/ low generalisability | | |
| Construct-irrelevant variance (CIV) | | | | |
| Flawed item formats | Flawed cases/checklists/ rating scales | Inappropriate rating items | | |
| Biased items (DIF) | DIF for SP cases/rater bias | Rater bias | | |
| Reading level of items inappropriate | SP use of inappropriate jargon | Systematic rater error: halo, severity, leniency, central tendency | | |
| Items too easy/too hard/ non-discriminating | Case difficulty inappropriate (too easy/too hard) | Inadequate sample of student behaviours | | |
| Cheating/insecure items | Bluffing of SPs | Bluffing of raters | | |
| Indefensible passing score methods | Indefensible passing score methods | Indefensible passing score methods | | |
| Teaching to the test | Poorly trained SPs | Poorly trained raters | | |

Downing &

Haladyna 2004

"

Downing & Haladyna (2004) Validity threats: overcoming interference with proposed interpretations of assessment data. Medical Education



Relationship between validity and reliability



Downing & Haladyna 2004





PHASE 1: Design OSCE examination

How to construct OSCE examination?

| Question 1 | How long is the OSCE station duration? |
|------------|--|
| Question 2 | How many OSCE (manned and unmanned) station? |
| Question 3 | Is there a link (unmanned) station? |
| Question 4 | How long is the rest duration in between OSCE station? |
| Question 5 | How many examiners for each station? |
| Question 6 | Any second examiner for Global Rating? |

UNIVERSITI KEBANGSAAN MALAYSIA National University of Malaysia

"

Notes

- Adequate number of OSCE stations to increase reliability is between 12 to 16 stations
- OSCE reliability also closely relates to total OSCE exams duration
- Rest stations to might required to accommodate more candidates
- Rest duration in between OSCE station is for the examiner to mark the student and to improve SP readiness
- Some of the institution use a second rater for Global rating for standard setting purposes
- to enhance reliability it is better to have more stations with one assessor per station than fewer stations with two assessors per station (Harden 1995)
- A single rater can be used to rate OSCE marking form and Global rating, however, a strategy is required to **avoid** examiner to explicitly relate checklist score with Global rating score



How my answer affect reliability and



Downing & Haladyna 2004

validity

How my answer affect examination feasibility?

UNIVERSITI KEBANGSAAN MALAYSIA National University of Malaysia

66















PHASE 2: Construct OSCE station





OSCE blueprint

CLINICAL COMPONENT EXAMINATION: Clinical OSCE

| | CLINICAL OSCE | | | | | |
|------------|---------------|-------------|-------------|-----------|------------|--|
| Topics | History | Physical | Counselling | Procedure | Management | |
| - | Taking | Examination | | | Decision | |
| | x | x | | | | |
| | x | x | | | | |
| | x | | x | | | |
| | | | x | | | |
| | x | x | | | | |
| | x | | | | | |
| | | x | | | | |
| | | | | | x | |
| | | x | | | | |
| | | | | x | | |
| TOTAL (14) | 5 | 5 | 2 | 1 | 1 | |

Reliability for OSCE: 12 to 16 stations



How poor blueprint affect reliability and



Downing & Haladyna 2004

validity



PHASE 3





UNIVERSITI KEBANGSAAN MALAYSIA National University of Malaysia

"







Contraction of the second seco

Step 1: Station information

STATION INFORMATION

- 1) Station code name
- 2) Department
- 3) Duration
- 4) Station requirements

- IM-C
- Internal Medicine
 - 10 minutes
 - Patient Stethoscope Ruler
- 5) Date of vetting at department : 28/5/18
 6) Date of vetting at faculty : 18/7/18
 7) Author : 18/7/18
 8) Corrected author : 18/7/18
 - "Security and Overview of the station"





Step 2: Instruction to student

INSTRUCTIONS TO CANDIDATE:

Clear and concise Scenario

NIVERSITI EBANGSAAN

Task

-Perform history taking/ physical examination of
-Conventional / *running commentary
-Involvement of question and answer session
-Duration (for each task)

Scenario:

Mr./Mrs./Ms. had been on a regular follow up at the clinic for feeling low.

Task:

- 1. Take a history relevant to the patient's presenting symptoms.
- Upon completion of your task, you will be asked about this patient's diagnosis:

Duration:

You have 10 minutes to complete the task.

- You are expected to complete your history taking by 7 minutes
- The patient will be taken out of the room after 7 minutes.


INSTRUCTION TO STUDENT

Patient details: Mr. Azmi, 52 years old manYour role: You are the final medical student in ORL posting

UNIVERSITI KEBANGSAAN MALAYSIA Vational University of Malaysia

Setting : ORL ward

Background information:

Mr. Azmi is a 52-year-old male inpatient who underwent a tracheostomy operation four weeks ago. This morning he complains of difficulty of breathing through the trachea tube.

On examination, he is stable with mild biphasic stridor and a blocked tracheostomy tube is noted.

YOUR TASK:

- 1. You are required to change the tracheostomy tube with a suitable type that patient can be discharged home with. Use the instruments provided.
- 2. For this procedure you are provided with a mannequin, assuming it is a real patient.

Time allowed: 8 minutes

OSCE procedural

01711011 2 0002

INSTRUCTION TO STUDENT

| Patient details: | Mr. Ahmad/Mrs Aminah, a 30-year-old man/woman |
|----------------------|--|
| Your role: | You are a final year student in the Psychiatry Posting |
| Setting: | Psychiatric ward |
| Patient's complaint: | Diagnosed with schizophrenia |

Background information:

Mr. Ahmad/Mrs. Aminah a 30-year-old man/woman, is recently diagnosed with schizophrenia. This is the first time he hears about this diagnosis and is worried about its implication in his life.

He/she is keen to know more about schizophrenia.

YOUR TASK:

1) Your task is to psychoeducate this patient regarding schizophrenia and briefly discuss about the treatment.

NOTE: You are not required to discuss about psychosocial management of schizophrenia







INSTRUCTIONS EXAMINER:

Clear and concise Scenario Objectives of the station Task

- No probing or prompting except asking candidate to review the instruction/scenario if required
- **DO NOT** interrupt
- Total duration and duration (for each task)
- Conventional / *running commentary
- Involvement of question and answer session

Objectives of the test:

- 1) To assess candidate's ability to demonstrate proper interview techniques.
- To assess candidate's ability to ask relevant questions about depression and reach a provisional and differential diagnosis.
- 3) To assess candidate's ability to provide reasons to support the diagnosis.

Task:

- Observe the candidate interviewing the patient. Allocate 7 minutes for the candidate to complete this exercise. **Do not interrupt** or prompt the candidate during this examination.
- If the candidate has not completed the examination in this time, you may interrupt and proceed with the discussion.
- 3. The patient will be taken out of the room after 7 minutes.

UTATION & OUVE

NIVERSITI EBANGSAAN

MALAYSIA lational University

INSTRUCTION TO STUDENT

| Patient details: | Mr. Ahmad/Mrs Aminah, a 30-year-old man/woman |
|----------------------|--|
| Your role: | You are a final year student in the Psychiatry Posting |
| Setting: | Psychiatric ward |
| Patient's complaint: | Diagnosed with schizophrenia |

Background information:

Mr. Ahmad/Mrs. Aminah a 30-year-old man/woman, is recently diagnosed with schizophrenia. This is the first time he hears about this diagnosis and is worried about its implication in his life.

He/she is keen to know more about schizophrenia.

YOUR TASK:

1) Your task is to psychoeducate this patient regarding schizophrenia and briefly discuss about the treatment.

NOTE: You are not required to discuss about psychosocial management of schizophrenia

STATION 2 OSCE (PSYCHIATRY): PSYCHOEDUCATION

Rewrite the scenario

INSTRUCTIONS FOR THE EXAMINER

This OSCE station is primary testing a candidate's ability to perform psychoeducation

NOT TO BE SEEN BY CANDIDATES

INFORMATION FOR EXAMINER

The candidate is expected to:

- 1. Demonstrate their ability to establish rapport and use this basis of rapport to discuss about the diagnosis.
- 2. Demonstrate the ability to discuss relevant information in an appropriate manner.
- 3. Demonstrate their understanding about causes, course and management of schizophrenia.
- 4. Demonstrate the ability for active listening and address the relative's concern..

Mark scheme

The student will be assessed by ONE examiner. For each of the component in the marking sheet, the student is graded **Satisfactory**, **Borderline** or **Unsatisfactory**

Change the candidate's task to objectives



How STEP 1-3 affect reliability and validity



Downing & Haladyna 2004





Clear and concise Scenario Task (Additional standard information) Cooperation Follow instruction from student /

examiner

No clues

JIVER SITI

Inform examiner if do not feel comfortable

Duration (for each task) Task should be written English and Malay

INSTRUCTIONS TO PATIENT

Scenario:

You will be interviewed by the student for the purpose of reaching a diagnosis.

- 1. Do not volunteer information unless asked.
- 2. Do not disclose the name of diagnosis/medication.
- 3. Do not guide the students but be cooperative and assist them accordingly.
- 4. Each student will take 7 minutes for each interview.

Arahan kepada pesakit:

Senario:

Anda akan ditemu-bual oleh pelajar dengan tujuan mencapai diagnosis.

- 1. Jangan beri maklumat yang tidak ditanya.
- 2. Jangan beritahu nama penyakit/ubat.
- Jangan beri panduan kepada pelajar tetapi bekerjasama dan membantu mereka dengan sewajarnya.
- 4. Setiap pelajar akan mengambil masa 7 minit untuk temubual.



How STEP 4 affect reliability and validity



Downing & Haladyna 2004









UNIVERSITI KEBANGSAAN MALAYSIA National University of Malaysia **Components in OSCE checklist marking form** 66 1. Domain 6. Global 2. Item rating OSCE marking form 5. 3. Weightage Description 4. Rating scales

| 1 | 66 UNIVERSIT KEANCSAND Dational University Officialitysia | | | 4. Poting | | 5. Weighta |
|-----|---|----------------|-------------------|------------------------|----------------------|-----------------------|
| | 2. Items Rati | ng cription | | 4. Rating scale | | J. Weighte |
| No. | Expected Answers/Action/ Items | Not Done | Below Expectation | Mr.ets Expr.ctation | Above Expectation | Weightage of items |
| 1 | Explore the history of chest pain: site, onset, characteristic, radiation, associating factors, timing, exacerbating & relieving factors and severity specifically looking for cardiac symptoms | 0 | 1 2 3 4 | 5 6 7 | 8 9 10 | 3 |
| 2 | Explore associating factors, SOB, palpitations, ankle oedema | | | | | 2 |
| 3 | Exclude other possible causes: lung, anaemia, anxiety, HF | 1 | | | | 1 |
| 4 | Risk factors for IHD: T2DM, HPT, Cholesterol, Smoking, Premature IHD FH | | | | | 3 |
| 5 | Explore family history, social history, medication history and allergies | | | | | 2 |
| 6 | Share with patient the possible diagnosis e.g., stable angina | I | | | | 2 |
| 7 | Communication skills performance: demonstrate empathy, sten to patient cues. | | | | | 2 |
| | | | | Total weig | htage of items | 15 |

3. Description

-

Undergraduate OSCE marking form

SCORING SHEET 'A'

| | X=Inadequate | Y=Adequate | Z=Good | |
|---------|-----------------------|-----------------------------|----------------------|-------|
| Domain | Appropriate introdu | iction | | XYZ |
| | Explains procedure | | | XYZ |
| | Ensures comfort | | | XYZ |
| | Adequate hand hyg | giene | | XYZ |
| | Checks for clubbin | g | | XYZ |
| | Checks for liver fla | p | | XYZ |
| | hooks at palms for | stigmata of GI/liver diseas | e | XYZ |
| | EXAMINER PROM | IPT: INSTRUCT CANDIDA | TE TO EXAMINE FACE & | NECK |
| | Correct examination | n of neck/cervical lymph n | odes | XYZ |
| | Looks for anaemia | | | XYZ |
| | Looks for jaundice | | | XYZ |
| | Looks for facial stig | ımata of GI/liver disease | | XYZ |
| | EXAMINER PROM | IPT: NOW MOVE DIRECT | LY TO EXAMINE THE AB | DOMEN |
| | Inspects abdomen | for scars. | | XYZ |
| | Checks for tenderr | ness | | XYZ |
| 2. Item | Palpates lightly in a | all areas | | XYZ |
| | Palpates deeply in | all areas | | XYZ |
| | Observes patient's | face during examination | | XYZ |
| | Checks for hepator | negaly | | XYZ |
| | Checks for splenor | negaly | | XYZ |
| | Rallate kidneve | | | VV7 |

NIVERSITI

onal University

MALAYSIA

OSCE Training station:

ABDOMINAL EXAMINATION

Kebangsaan 77

| EXAMINER PROMPT: ASK CANDIDATE TO SUMMARISE FIND | INGS |
|--|-----------|
| Correct information | XYZ |
| Clear summary | XYZ |
| Succinct | XYZ |
| EXAMINER PROMPT: ASK FOR DIFFERENTIAL DIAGNOSIS | |
| Gives sensible diagnosis | XYZ |
| Professional approach | XYZ |
| Examiner Rating | |
| A=Excellent/B=Very Good/C=Clear Pass/D=Borderline/E=Clear Fa | iil ABCDE |
| | |

Clear Fail:

- Disorganized approach, no evidence of planning tends to random actions, process and questions
- Unable to synthesize findings, or reach a diagnosis/plan

Borderline

- Able to commence station, but often uncertain, and struggles to proceed to completion
- Some organisation of approach, but 'formulaic' with no flexibility (e.g. 'lists' of questions for patients) and no evidence of reasoning/discrimination

Clear Pass

- Systematic overall approach to station/task
- Demonstrates sufficient organization to permit completion of task with some evidence of flexibility of approach
- Able to summarize (e.g. present history/explain) and manage additional questioning with evidence of reasoning

Verv Good Pass

- Clearly professional approach to station. Good levels of organization with clear evidence of flexibility
- Clearly able to synthesize findings, or reach a diagnosis/plan
- Clear evidence of planning, ability to summarize and manage questioning.



Undergraduate OSCE marking form

| | ⊕ |
|----------------------|--|
| | I. Checklist on candidate's overall performance (Please circle) |
| | A = Very GoodB = GoodC = AcceptableD = PoorE = Not done10.750.50.250 |
| | ACTIVITIES PERFORMANCE |
| | INTRODUCTION |
| 1. Domain 2. Item | Image patient A B C D E - Introduction - Build rapport - Patient's background i.e. age, occupation, marital |
| Z. item | Status ELICITING SYMPTOMS |
| | 2. Eliciting key depressive A B C D E symptoms (at least one symptom) - persistent depressed mood - loss of interest or pleasure - Anhedonia |
| | 3. Eliciting other depressive symptoms (At least 3 symptoms) A B C D E - insomnia or hypersomnia - insomnia or hypersomnia - loss or increase of appetite - loss of weight or weight gain - fatigue - worthlessness - diminished ability to concentrate - psychomotor retardation or agitation |

Paragraph

| | Styles | |
|----|--|-----------|
| 4. | Eliciting manic symptoms (At least 2 symptoms) - elevated mood or irritability - increased goal directed activity or energy - grandiosity - reduced need for sleep - more talkative than usual - flight of ideas - distractibility - high risk activities | A B C D E |
| 5. | Eliciting anxiety symptoms (At least 1 symptom) palpitations sweating trembling shortness of breath chest discomfort feeling of choking nausea feeling dizzy chills tingling sensation - fear of losing control - fear of dying - derealisation - depersonalization | A B C D E |
| 6. | Eliciting psychotic symptoms (At least 1 symptom) - auditory hallucinations - persecutory delusion - delusion of perception - nihilistic delusion - delusion of guilt - delusion of reference - delusion of control -thought insertion/withdrawal/broadcast | A B C D E |
| 7. | Eliciting suicidal <u>behaviour</u> - If present - details of the suicidal behavior/method - specific planning | A B C D E |

From item based to Domain based rating

Chunking items into key behaviour sequences (Fuller et al. 2013)

• group together single 'lower-level' checklist items to more 'higher-level' items — also know as "chunking (Robert et al 2010)

- Eg: General inspection for chronic liver disease

Thoroughness (item based) is more typical for beginners
 Domain based rating scales are seen as more valid for assessing increasing level of expertise

Prof Richard Fuller- Singapore 2018

CLINICAL SKILLS (Physical examination) History-taking/Information gathering station 1. General approach to patient Appropriate introduction (full name & role) 1. General approach to patient ABCDE Checks patient's/ relative's name. Introduction and orientation Explains what interview/task will be about & checks consent (Name and role; purpose of the examination; explains what Start with an open question & listens without interruption examination will involve; consent) 2. Information gathering: clinical content 2. Clinical skills/physical examination ABCDE As appropriate to the station Important features Appropriate/ acceptable examination method 3. Information gathering: clinical communication Performs examination/procedure in fluent and organised manner Questioning skills: (appropriate blend of open and closed questions, clarity, avoids or explains jargon) 3. Findings ABCDE Listens actively: (attentive, pick up cues, responds to answers, does not repeat Clear and accurate explanation of findings questions) Clear and accurate summary Organised: (systematic, summarises, signposts change in focus of questions) Closure: (e.g. explains next steps, thanks patient) 4. Diagnosis ABCDE Plausible differential diagnosis 4. Findings Accurate summary of history 5. Rapport and professionalism ABCDE Gives clear instructions to patient through examination 5. Diagnosis Treats patient courteously and maintains dignity throughout Plausible differential Leaves patient comfortable 6. Rapport and Professionalism 6. Data Interpretation ABCDE Shows interest, respect and concern for pt Accurate interpretation Appropriate non verbal communication Diagnosis (eye contact, appropriate use of touch, maintains comfortable distance from pt) Professional behaviour: 7. Management ABCDE (e.g. attitude, maintains dignity and privacy) As appropriate e.g. investigations, treatment, admission, referral 13. SP to mark (items will depend on station task) e.g. 8. SP to mark ABCDE Empathy (I fait the candidate understood how I was feeling - expressed

Domain based rating scales- please refer appendix

I felt that the students showed respect and treated me with dig

ABCDE

ABCDE

ABCDE

ABCDE

ABCDE

ABCDE

ABCDE



CLINICAL SKILLS (Procedures)

 General approach to patient
 Introduction and orientation
 (Name and role; purpose of the procedure; explains what procedure will involve; consent)

2.Clinical Skills: Procedure Specific items for the performance of the task Appropriate/ acceptable method Performs procedure in fluent and <u>organised</u> manner

3. Rapport and professionalism Gives clear instructions to patient through examination Treats patient courteously and maintains dignity throughout Leaves patient comfortable

4. SP to mark

ABCDE

ABCDE

ABCDE

ABCDE

I felt that the students showed I felt that the students showed respect and treated me with dignity

Domain based rating scales- please refer appendix





| No. | Expected Answers/Action/ Items | Not Done | Below Expectation | Meets Expectation | Above Expectation | Weightage of items | |
|-----|---|-------------|-------------------|----------------------|----------------------|-----------------------|--|
| 1 | Explore the history of chest pain: site, onset, characteristic, radiation, associating factors, timing, exacerbating & relieving factors and severity specifically looking for cardiac symptoms | - | | | | | |
| 2 | Explore associating factors, SOB, palpitations, ankle oedema | | | | | | |
| 3 | Exclude other possible causes: lung, anaemia, anxiety, HF | | | | | | |
| 4 | Risk factors for IHD: T2DM, HPT, Cholesterol, Smoking, Premature IHD FH | | | | | | |
| 5 | Explore family history, social history, medication history and allergies | | | | | | |
| 6 | Share with patient the possible diagnosis e.g., stable angina | | | | | | |
| 7 | Communication skills performance: demonstrate empathy, listen to patient cues. | - | | | | | |
| | | - | | | | | |

Domain based rating scales

66

OSCE domain rating scale scoring with rubrics

| | | | Scoring | | |
|--|--|--|--|--|--|
| Domain | A = Very Good | B = Good | C = Acceptable | D = Poor | E = Very Poor |
| 1. Approach to patient | Full name, role, full explanation purpose/ welcoming, courteous, establishes rapport and puts patient at ease quickly | Full name and role / full and clear explanation of purpose | Full name and role / attempts to explains purpose interaction | Incomplete name / role, fails to adequately explain purpose | Fails to identify self / role or purpose of interaction / patient uncomfortable |
| 2. Information gathering/ history taking: clinical content | Full comprehensive history including addressing patient concerns / fluent and clearly reasoned questioning / adapts to patient's answers when required | Most points of history elicited including addressing patient concerns / no major omissions / well structured approach to history | Main points of history elicited including some recognition of patient concerns / no major omissions / reasonably structured approach | Some attempt at history but with significant omissions / little apparent structure to history | Failure to elicit relevant history / major omissions throughout /disorganised with no apparent logic or order |
| 3. Information- gathering/ history taking: communica tion | Completely clear questions / Avoids or explains jargon / listens actively / builds in structure using appropriate signposts and accurate summary / fluent | Completely clear questions / Avoids or explains jargon / demonstrates some active listening / generally well structured using appropriate signposts and accurate summary / reasonably fluent | Most questions clear / avoids or explains jargon / some attempt to build in structure | Many questions unclear / Some use of orfailure to explain jargon / often does not listen to answers | Totally unclear questions / repeatedly uses or does not explain jargon or uses leading or multiple questions / does not listen to answers |
| | Example of | | ing scales with ru | bric- please refer a | ppendix |

Add other element to reduce focus on knowledge

OSCE physical examination/procedure

Approach

- Engage patient (Appropriate introduction and rapport)
- Clear instruction

Universiti Kebangsaan Malaysia

tional University Malaysia

- Good bedside manner (Good introduction to patient and asking consent)
- Good listener
- Consistently attentive to patient's comfort or dignity
- Systematic approach / Organize in examination
- Convenience handling of instrument

Presentation skills

- Systematic presentation
- Fluent and logical flow
- Purposeful
- No prompting

OSCE history taking/counseling

Skills

- Attentive listening
- Elicits patient's concerns and responds sensitively
- Consistently attentive to patient's comfort or dignity
- Make a reasonable attempt to diagnosis
- Non-confrontational
- Non-judgemental
- Fluent
- Speak clearly
- Avoid or explain jargon
- Purposeful
- No prompting



| | 66 UNVERSIT Stational University Official Stational University Relatives and Stational University | ng ription | | | | ra | Rating ange to 1 | : fron | n | | | | |
|-----|--|---------------|------|-------|---------|----|------------------------|------------------|------|-------|--------|----|-----------------------|
| No. | Expected Answers/Action/ Items | Not Done | Belo | w Exp | ectatio | 'n | | Neets ectatio | on | | bove | | Weightage of items |
| 1 | Explore the history of chest pain: site, onset, characteristic, radiation, associating factors, timing, exacerbating & relieving factors and severity specifically looking for cardiac symptoms | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 3 |
| 2 | Explore associating factors, SOB, palpitations, ankle oedema | | | | | | | | | | | | 2 |
| 3 | Exclude other possible causes: lung, anaemia, anxiety, HF | | | | | | | | | | | | 1 |
| 4 | Risk factors for IHD: T2DM, HPT, Cholesterol, Smoking, Premature IHD FH | | | | | | | | | | | | 3 |
| 5 | Explore family history, social history, medication history and allergies |) | | | | | | | | | | | 2 |
| 6 | Share with patient the possible diagnosis e.g., stable angina | | | | | | | | | | | | 2 |
| 7 | Communication skills performance: demonstrate empathy, listen to patient cues. | | | | | | | | | | | | 2 |
| | | | | | | | | Total | weig | htage | of ite | ms | 15 |



Rating scales: Range and rating description

| Α | В | С | D | E |
|-----------------------------|------------------------------------|---------------------------------|-----------------------|-----------------------------|
| Clear pass | Pass | Borderline | Fail | Clear fail |
| Not done | Partially done | Inadequately done | Adequately done | Well done |
| Uses no elements | Uses few elements | Uses half elements | Uses most elements | Uses all elements |
| Performed completely | Performed but not fully completely | Not performed | | |
| Clear fail | Borderline fail | Borderline pass | Clear pass | Excellent |
| Not done | Minimally done | Done adequately | Done well | Notes |
| Did not perform | Needs improvement | Below average | Average | Above Average- Excellent |
| Performed fully competently | Performed not fully competently | Not performed Or incompetent | | |
| Yes | Yes with reservation | No | | |
| Very good | Good | Acceptable | Poor | Very Poor |

Numbers or Grades

- Numbers will often drive:
 - Inter-rater differences ("What is a 5?")
 - Difficult to justify during examiner calibration- very subjective
 - A tendency to correlate global grades with scores
 - Misuse of scoring criteria/item
- "Grey and fuzzy" (York 2009)
- Transactional currency (Sadler 2010)
- Difficulty at pass/fail boundary remains (Sadler 2010)





Universiti Kebangsaan Malaysia

ational University Malaysia

| | Styles | |
|----|--|-----------|
| 4. | Eliciting manic symptoms (At least 2 symptoms) - elevated mood or irritability - increased goal directed activity or energy - grandiosity - reduced need for sleep - more talkative than usual - flight of ideas - distractibility - high risk activities | A B C D E |
| 5. | Eliciting anxiety symptoms (At least 1 symptom) palpitations sweating trembling shortness of breath chest discomfort feeling of choking nausea feeling dizzy chills tingling sensation - fear of losing control - fear of dying - derealisation - depersonalization | A B C D E |
| 6. | Eliciting psychotic symptoms (At least 1 symptom) - auditory hallucinations - persecutory delusion - delusion of perception - nihilistic delusion - delusion of guilt - delusion of reference - delusion of control -thought insertion/withdrawal/broadcast | A B C D E |
| 7. | Eliciting suicidal <u>behaviour</u> - If present - details of the suicidal behavior/method - specific planning | ABCDE |

Example: Number

UNIVERSITI KEBANGSAAN MALAYSIA National University of Malaysia

"

| | | Doting | ing | | | | | | | | | | | |
|-----|---|-------------------|-------------------------------|---|---|------|----------------------|-----|-------|----------------------|------|-----------------------|-----|----|
| | | Rating descrip | | | | | | Nur | nber | | | | | |
| | | | | | | | | | | | | | | |
| No. | Expected Answers/Action/ Items | | Not Done Below Expectation | | | tion | Meets Expectation | | | Above Expectation | | Weightage of items | | |
| 1 | Explore the history of chest pain: site, onset, characteristic, radiation, associating factors, timing, exacerbating & relievin factors and severity specifically looking for cardiac symptom | - I | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 3 |
| 2 | Explore associating factors, SOB, palpitations, ankle oedemo | a | | | | | | | | | | | | 2 |
| 3 | Exclude other possible causes: lung, anaemia, anxiety, HF | | | | | | | | | | | | | 1 |
| 4 | Risk factors for IHD: T2DM, HPT, Cholesterol, Smoking, Premature IHD FH | | | | | | | | | | | | | 3 |
| 5 | Explore family history, social history, medication history and allergies | | | | | | | | | | | | | 2 |
| 6 | Share with patient the possible diagnosis e.g., stable angina | x . | | | | | | | | | | | | 2 |
| 7 | Communication skills performance: demonstrate empathy, listen to patient cues. | | | | | | | | | | | | · | 2 |
| | | | | | | | | | Total | weig | htag | e of it | ems | 15 |





Downing & Haladyna 2004







Question •

Which are the most suitable range of rating scale and rating description?

Question 8

Which are the most suitable rating scale; number of grades?





| No. | Expected Answers/Action/ Items | Not Done | Below Expectation | Meets Expectation | Above Expectation | Weightage of items |
|-----|---|-------------|-------------------|----------------------|----------------------|-----------------------|
| 1 | Explore the history of chest pain: site, onset, characteristic, radiation, associating factors, timing, exacerbating & relieving factors and severity specifically looking for cardiac symptoms | | | | | 3 |
| 2 | Explore associating factors, SOB, palpitations, ankle oedema | | | | | 2 |
| 3 | Exclude other possible causes: lung, anaemia, anxiety, HF | | | | | 1 |
| 4 | Risk factors for IHD: T2DM, HPT, Cholesterol, Smoking, Premature IHD FH | | | | | 3 |
| 5 | Explore family history, social history, medication history and allergies |) | | | | 2 |
| 6 | Share with patient the possible diagnosis e.g., stable angina | | | | | 2 |
| 7 | Communication skills performance: demonstrate empathy, listen to patient cues. | | | | | 2 |
| | | | | Total weig | htage of items | 15 |

How to decide the weightage?

Standardize the weightage

- Generic skills
 - Communication skills
 - Approach
 - Presentation skills

Consider to allocate MORE weightage

- Physical examination that require more/structured skill which require more time to perform. (eg: Palpation versus Inspection/ ausculatation)
- have positive clinical findings (eg: auscultation with murmur versus auscultation of normal bowel sound)
- Clinically important
- Patient safety- Safety sequences
- Questions that have several sub question (eg: HOPI) compare to the "unrelated direct" question (eg: Social history like smoking, alcoholic that not affect the diagnosis)
- Complete provisional diagnosis (eg: Rightsecondary to.....)



How WEIGHTAGE affect reliability and



Downing & Haladyna 2004

validity





Penalization in OSCE

Making up sign

NIVERSITI

- Over investigation
- Over management
- Disrespectful
- Ethical or legal concern
- Causing patient to be in pain
- Missing crucial steps
- Wrong steps
- Too harsh/ pain/ uneasy/rude
- Forgetting to remove the instrument



I can't penalize the student: What can we do?

- Award appropriate weightage that may effect the final score (p/e +finding)
- Choose appropriate rating that may effect the final score (p/e +finding)


Criteria Marking

- Award zero mark or borderline fail marks for:
 - Whole performance
 - Domain (P/E or Finding)
 - Sub-domain (Inspection, palpation, percussion, auscultation)
 - Items- (Special examination: Examination of the liver)

**Criteria Marking (based on policies with written and standardize justification









Global ratings are station-independent scales identifying general areas of competence (Wilkinson et al. 2002), such as communication, rapport and similar constructs that may not be well captured in a checklist item (Boursicot and Roberts 2005)



Various Global rating scales

| Α | B | С | D | E | | |
|------------|-----------------|-----------------|------------|------------|--|--|
| Clear pass | Pass | Borderline | Fail | Clear fail | | |
| Clear fail | Borderline fail | Borderline pass | Clear pass | Excellent | | |
| Very good | Good | Acceptable | Poor | Very Poor | | |



*The mark for global rating are not included in the candidate's final marks

II. Global Rating on candidate's overall performance (Please Circle)

| BORDERLINE | GOOD | EXCELLENT |
|------------|------------|-----------------|
| | | |
| | | |
| | DURDERLINE | BURDERLINE GOOD |



Global rating with description

FIULESSIULIALAPPIUAUL

Examiner Rating

A=Excellent/B=Very Good/C=Clear Pass/D=Borderline/E=Clear Fail

ABCDE

Clear Fail:

- Disorganized approach, no evidence of planning tends to random actions. process and questions
- Unable to synthesize findings, or reach a diagnosis/plan

Borderline

- Able to commence station, but often uncertain, and struggles to proceed to completion
- Some organisation of approach, but 'formulaic' with no flexibility (e.g. 'lists' of questions for patients) and no evidence of reasoning/discrimination

Clear Pass

- Systematic overall approach to station/task
- Demonstrates sufficient organization to permit completion of task with some evidence of flexibility of approach
- Able to summarize (e.g. present history/explain) and manage additional • questioning with evidence of reasoning

Very Good Pass

- Clearly professional approach to station. Good levels of organization with clear evidence of flexibility
- Clearly able to synthesize findings, or reach a diagnosis/plan
- Clear evidence of planning, ability to summarize and manage questioning

Excellent

- Overall superior approach excellent organization al skills, and fluent management of task in hand
- Flexible, adaptive approach to changing circumstances within a station e.g. reacting to patients, emergency situations
- High levels of professionalism and clinical reasoning applies knowledge

Global rating rubric- please refer appendix

 $\land \vdash \bot$



1. Item analysis

2. Standard setting (determine the cut score)









Standard setting

It is a **judgmental process** that results in **defensible pass-fail** standards in a systematic, reproducible, and defensible manner

(Cusinamo 1996; Norcini 2003; Cizek & Bunch 2007)

Standard setting



UNIVERSITI KEBANGSAAN MALAYSIA National University





Downing & Haladyna 2004





| 4 | | Non-interactive (10 Stations) | | | | | | | | | | Interactive (14 Stations) | | | | | | | | | | | | | |
|----|--------------------|-------------------------------|-------|-------|-------|------------|-------|------------|-------|-------|------------|---------------------------|--------|--------|--------|--------|--------|--------|--------|------------|--------|--------|-------------|--------|--------|
| 5 | | OSCE1 | OSCE2 | OSCE3 | OSCE4 | OSCE5 | OSCE6 | OSCE7 | OSCE8 | OSCE9 | OSCE10 | OSCE11 | OSCE12 | OSCE13 | OSCE14 | OSCE15 | OSCE16 | OSCE17 | OSCE18 | OSCE19 | OSCE20 | OSCE21 | OSCE22 | OSCE23 | OSCE24 |
| 6 | | OBG | PEDS | FM | ORTHO | SUR | IM | IM | СМ | RAD | AEM | IM | PSY | EYE | ANEST | ORTHO | PEDS | OBG | SUR | PSY | PCM | PEDS | IM | ENT | SUR |
| 7 | | 10% | 10% | 10% | 10% | 10% | 10% | 10% | 10% | 10% | 10% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% | 20% |
| 8 | PASS (%) | 100.0 | 17.4 | 56.5 | 54.3 | 71.7 | 100.0 | 100.0 | 26.1 | 34.8 | 2.2 | 100.0 | 97.8 | 97.8 | 56.5 | 100.0 | 87.0 | 93.5 | 97.8 | 84.8 | 78.3 | 95.7 | 100.0 | 89.1 | 93.5 |
| 9 | FAIL (%) | 0.0 | 82.6 | 43.5 | 45.7 | 28.3 | 0.0 | 0.0 | 73.9 | 65.2 | 97.8 | 0.0 | 2.2 | 2.2 | 43.5 | 0.0 | 13.0 | 6.5 | 2.2 | 15.2 | 21.7 | 4.3 | 0.0 | 10.9 | 6.5 |
| 10 | MINIMUM SCORE | 5.0 | 0.0 | 1.5 | 1.0 | 2.5 | 5.0 | 5.0 | 0.0 | 1.0 | 0.0 | 11.0 | 8.0 | 9.0 | 5.0 | 14.5 | 7.0 | 7.0 | 8.0 | 6.0 | 5.0 | 8.0 | 11.0 | 8.0 | 7.0 |
| 11 | MAXIMUM SCORE | 10.0 | 9.5 | 7.5 | 8.0 | 8.5 | 10.0 | 10.0 | 7.0 | 9.5 | 8.5 | 18.0 | 20.0 | 19.0 | 19.0 | 20.0 | 20.0 | 18.0 | 18.0 | 17.0 | 18.0 | 20.0 | 19.0 | 20.0 | 20.0 |
| 12 | MODE | 8.5 | 2.0 | 5.0 | 6.0 | 5.0 | 9.0 | 8.0 | 4.0 | 5.5 | 2.5 | 15.0 | 18.0 | 16.0 | 11.0 | 17.5 | 17.0 | 10.0 | 13.0 | 12.0 | 14.0 | 18.0 | 15.0 | 15.5 | 11.0 |
| 13 | MEDIAN | 8.3 | 2.0 | 5.0 | 5.3 | 5.5 | 9.0 | 7.0 | 4.0 | 3.0 | 2.8 | 14.0 | 16.5 | 16.0 | 10.5 | 17.5 | 15.5 | 11.5 | 13.0 | 12.0 | 12.0 | 16.0 | 15.0 | 15.5 | 12.3 |
| 14 | AVERAGE | 7.9 | 2.9 | 4.6 | 4.9 | 5.6 | 8.8 | 7.3 | 3.7 | 3.8 | 2.8 | 14.0 | 16.1 | 15.5 | 10.3 | 17.6 | 14.7 | 11.9 | 13.1 | 11.7 | 11.7 | 15.5 | 14.8 | 14.9 | 13.0 |
| 15 | INTERQUATILE RANGI | 1.9 | 1.0 | 3.0 | 2.4 | 2.4 | 1.0 | 1.8 | 1.9 | 3.5 | 1.5 | 2.0 | 3.0 | 3.0 | 2.9 | 2.0 | 5.0 | 3.0 | 1.9 | 3.8 | 4.0 | 4.5 | 2.9 | 5.0 | 4.4 |
| 16 | STANDARD DEVIATIO | 1.3 | 2.0 | 1.5 | 1.8 | 1.4 | 1.4 | 1.4 | 1.6 | 2.2 | 1.4 | 1.5 | 2.5 | 2.3 | 2.7 | 1.5 | 3.6 | 2.1 | 1.8 | 2.4 | 3.3 | 3.0 | 2.1 | 3.3 | 3.1 |
| 17 | | | | | | | | | | | | | | | | | | | | | | | | | |





| ment Station | Cronbach's alpha if item deleted | R ² | Inter-grade discrimination | Number of failures | Between-group variation (%) |
|------------------|-------------------------------------|----------------|-------------------------------|--------------------|--------------------------------|
| on f Medicine | 0.745 | 0.465 | 4.21 | 53 | 31.1 |
| 2 | 0.742 | 0.590 | 5.23 | 24 | 30.1 |
| 3 | 0.738 | 0.555 | 5.14 | 39 | 33.0 |
| 4 | 0.742 | 0.598 | 4.38 | 39 | 28.0 |
| 5 | 0.732 | 0.511 | 4.14 | 29 | 20.5 |
| 6 | 0.750 | 0.452 | 4.74 | 43 | 40.3 |
| 7 | 0.739 | 0.579 | 4.51 | 36 | 19.5 |
| 8 | 0.749 | 0.487 | 3.45 | 39 | 33.8 |
| 9 | 0.744 | 0.540 | 4.06 | 30 | 36.0 |
| 10 | 0.747 | 0.582 | 3.91 | 26 | 29.9 |
| 11 | 0.744 | 0.512 | 4.68 | 37 | 37.6 |
| 12 | 0.744 | 0.556 | 2.80 | 23 | 32.3 |
| 13 | 0.746 | 0.678 | 3.99 | 30 | 22.0 |
| 14 | 0.746 | 0.697 | 5.27 | 54 | 27.3 |
| 15 | 0.739 | 0.594 | 3.49 | 44 | 25.9 |
| 16 | 0.737 | 0.596 | 3.46 | 41 | 34.3 |
| 17 | 0.753 | 0.573 | 3.58 | 49 | 46.5 |
| 18 | 0.745 | 0.592 | 2.42 | 15 | 25.4 |
| 19 | 0.749 | 0.404 | 3.22 | 52 | 39.5 |
| 20 | 0.754 | 0.565 | 4.50 | 37 | 34.1 |

.

begarting of Medicine, UKMAC Aucasian Faculty of Medicine, UKMAC How ITEM ANALYSIS affect reliability and the vertice of th



Downing & Haladyna 2004

Jniversiti Kebangsaan



Conclusion 1

Department

Faculty of Medicine, UKMMC

Education

99

Of Medical



Able to design OSCE examination

Able to construct OSCE station

Able to construct OSCE marking form

Enhancing reliability and validity in OSCE



Conclusion 2

Department

Faculty of Medicine, UKMMC

99

Of Medical

Education

| Question 1 | How long is the OSCE station duration? |
|------------|---|
| Question 2 | How many OSCE (manned and unmanned) station? |
| Question 3 | Is there a link (unmanned) station? |
| Question 4 | How long is the rest duration in between OSCE station? |
| Question 5 | How many examiners for each station? |
| Question 6 | Any second examiner for Global Rating? |
| Question 7 | • Which are the most suitable range of rating scale and rating description? |
| Question 8 | Which are the most suitable rating scale; number of grades? |







Thank You